

Enhanced Nursing and Homecare Service

In the Eastbourne, Hailsham and Seaford CCG and Hasting and Rother CCGs areas East Sussex Healthcare Trust has been commissioned to enhance nursing capacity and resources in the community to provide a timely response to the needs of people who might otherwise have been admitted to hospital.

Nursing

The enhanced nursing service will make contact with the patient by telephone within 30 minutes of receiving the referral and will visit within two hours. The service is able to provide a comprehensive physical assessment and provide intensive nursing support to a patient for up to 72 hours to prevent an avoidable admission.

Homecare

The nurses have the ability to arrange home care packages within 2 hours to support these patients, where it is required. These packages are free to the client and can last up to a maximum of five days.

GPs can refer patients who, in their clinical opinion, require an urgent visit which if delayed would result in an emergency admission and the service is available 7 days a week.

As this is a new way of working, this service is being tested out, and the CCGs are monitoring how effective it is in helping people stay out of hospital particularly if they have conditions such as urinary tract infections(UTI) or pneumonia.

High Weald, Lewes and Havens CCG have not commissioned this service at this time but are monitoring how well it works in the other CCG areas.

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